

APPENDIX 2 -TENDER EVALUATION GRID

Bidders were asked a series of questions which covered key areas of service delivery with weightings attached to each question.

APPENDIX 2 – QUALITY TENDER EVALUATION GRID

HRS Service Requirement: Generic Floating Support

<u>APPENDIX 2 – QUALITY TENDER EVALUATION GRID</u>		BIDDER WEIGHTED SCORE				
HRS Service Requirement: Generic Floating Support		Weighting of 100%	A1	A2	A3	A4
1.	Service Delivery:	5%	2.92%	3.75%	2.50%	4.17%
2.	Service Model:	4%	2.67%	2.83%	2.33%	2.67%
3.	Specialist Knowledge:	6%	4.00%	3.50%	4.00%	4.50%
4.	Achieving personal independence:	4%	2.67%	2.67%	2.67%	3.33%
1.	Safeguarding and safe environments	5%	3.75%	2.92%	3.33%	2.92%
2.	Staff recruitment, retention and training:	4%	2.33%	2.33%	2.33%	2.33%
7.	Mobilisation:	4%	2.33%	2.67%	2.00%	2.00%
8.	Partnership Working:	3%	1.50%	1.75%	1.75%	2.75%
9.	Social Value:	5%	3.75%	3.75%	3.75%	3.75%
Total		40%	25.92 %	26.17 %	24.66 %	28.42 %

HRS Service Requirement: Learning Disabilities Care and Support

		BIDDER WEIGHTED SCORE	
	Weighting of 100%	A1	A2
1. Service Delivery, Specialist Knowledge:	5%	3.33%	3.75%
2. Service Model:	5%	3.75%	3.75%
3. Out of Hours:	4%	3.00%	2.00%
4. Achieving personal independence:	4%	3.00%	2.00%
5. Equality and Human Rights	4%	2.67%	2.00%
6. Safeguarding and safe environments:	5%	3.33%	2.92%
7. Staff recruitment, retention and training:	4%	2.67%	2.67%
8. Mobilisation:	4%	2.67%	2.67%
9. Social Value:	5%	3.75%	3.75%
Total	40%	28.17%	25.51%

HRS Service Requirement: Mental Health Support Services

		BIDDER WEIGHTED SCORE
		A1
	Weighting of 100%	
1. Service Delivery:	5%	3.33%
2. Service Delivery:	4%	3.00%
3. Service Model, Partnership working:	5%	4.17%
4. Specialist Knowledge:	5%	4.25%
5. Service User Involvement:	4%	3.33%
6. Safeguarding and safe environments:	4%	3.00%
7. Staff recruitment, retention and training:	4%	2.83%
8. Mobilisation:	4%	3.00%
9. Social Value:	5%	3.75%
Total	40%	30.66%

HRS Service Requirement: Older Persons & Handy Person Service

HRS Service Requirement: Older Persons & Handy Person Service		BIDDER WEIGHTED SCORE		
		Weighting of 100%	A1	A2
1.	Service Delivery:	5%	3.33%	3.42%
2.	Service Delivery/Service Model	4%	2.67%	2.33%
3.	Specialist Knowledge:	6%	3.75%	4.00%
4.	Achieving added value:	4%	2.67%	2.67%
5.	Safeguarding and safe environments:	5%	2.40%	3.54%
6.	Staff recruitment, retention and training:	4%	2.67%	2.40%
7.	Mobilisation:	4%	3.00%	2.73%
8.	Partnership Working:	3%	2.15%	2.00%
9.	Social Value:	5%	3.63%	3.83%
Total		40%	26.27%	26.92%

HRS Service Requirement: Multiple Needs Service

		BIDDER WEIGHTED SCORE	
		Weighting of 100%	A1 A2
1.	Service Delivery:	5%	4.17% 3.75%
2.	Service Model	4%	3.33% 3.00%
3.	Specialist Knowledge:	6%	5.50% 5.00%
4.	Achieving personal independence:	4%	3.00% 3.00%
5.	Safeguarding and safe environments:	5%	3.75% 3.33%
6.	Staff recruitment, retention and training:	4%	3.00% 3.00%
7.	Mobilisation:	4%	3.00% 2.67%
8.	Partnership Working:	3%	2.50% 2.50%
9.	Social Value:	5%	3.75% 3.75%
Total		40.00%	32.00% 30.00%

HRS Service Requirement: Women, Families & Young People Services

HRS Service Requirement: Women, Families & Young People Services		BIDDER WEIGHTED SCORE		
		Weighting of 100%	A1	A2
1.	Service Delivery:	5%	4.17%	3.75%
2.	Service Model:	4%	4.00%	2.67%
3.	Specialist Knowledge:	6%	4.00%	5.00%
4.	Achieving personal independence:	4%	3.00%	2.67%
5.	Safeguarding and safe environments:	5%	4.17%	3.75%
6.	Staff recruitment, retention and training:	4%	2.67%	2.67%
7.	Mobilisation:	4%	3.33%	3.00%
8.	Partnership Working:	3%	2.25%	2.00%
9.	Social Value:	5%	3.75%	3.75%
Total		40%	31.34%	29.26%

PART 2B – WEIGHTED COST/ QUALITY SCORES AND BIDDER RANKING

As stated within the ITT evaluation methodology, the quality scores for the quality element were added to the costs scores with the latter being rounded up or down if below or above 0.5 decimal places.

HOUSING RELATED SUPPORT

Service	Bidder Ref	Quality score (out of 40%)	Cost score (out of 60%)	TOTAL SCORE	RANK
ASC001 Lot 5 Generic Floating Support	A1	25.92%	58.24%	84.16%	3
	A2	26.17%	60.00%	86.17%	2
	A3	24.66%	58.52%	83.18%	4
	A4	28.42%	58.38%	86.80%	1
ASC002 Lot 4.1 Learning Disabilities	A1	28.17%	58.78%	86.95%	1
	A2	25.51%	60.00%	85.51%	2
ASC003 Lot 5 Mental Health Support	A1	30.66%	60.00%	90.66%	1
ASC004 Lot 5 Older Person & Handy Person Service HRS	A1	26.27%	60.00%	86.27%	1
	A2	26.92%	56.43%	83.35%	2
ASC005 Lot 5 Multiple Needs	A1	32.00%	59.86%	91.86%	1
	A2	30.00%	60.00%	90.00%	2
ASC006 Lot 5 Women, Families & Young People Service	A1	31.34%	60.00%	91.34%	1
	A2	29.26%	57.69%	86.95%	2